

## CASE STUDY

## CTG helps a digital platform that provides mental health support to students

### Maturity Audit on Testing Processes

#### Challenge

The client is Keel Digital Solutions (formerly known as Get-A-Head Inc.), a digital platform that provides mental health support to students at colleges and universities across Ontario. Get-A-Head Inc. aimed to streamline their QA procedures, bolster their manual testing and regression test plan capabilities, and improve their documentation alongside automation efforts.

#### CTG's Solution

CTG proposed a solution involving an eight-hour QA Maturity Assessment conducted through workshops with the Get A team and a QA lead. The objective was to gather insights and establish an audit matrix with checkpoints.

Subsequent to data collection, analysis, reflection, and documentation, recommendations were formulated. These encompassed providing a TTM matrix and delineating areas for internal process enhancement, prioritized by significance and cost.

#### Client's feedback

*"From the start, CTG engaged closely the team here at Keel Digital Solutions to gain a deep understanding of our systems and challenges. They developed a thorough analysis and QA practice recommendations that met all our goals. Most importantly, CTG's ability to conduct thorough and effective discovery and analysis produced valuable insights, ultimately enabling our development team to significantly enhance the quality of our systems."*

- Russ Chan, Chief Technology Officer.



Accelerated testing execution



Streamlined testing process



Detection of gaps and missing elements



Provision of detailed recommendations for optimization